

## **PRIVACY POLICY AND COOKIES**

November 2023

Our Privacy Policy contains important information about the Personal Data of our users (the "Users"). The information provided through the registration or payment forms by Users, whether their own or third parties when they act on duly authorized behalf, necessarily implies, and without reservation, knowledge, and acceptance of this Privacy Policy. In this sense, we strongly recommend that you read it carefully.

GLOBAL PAGAMENTOS LTDA. offers a technological and financial infrastructure for online platforms, which requires the use of Personal Data to function. Our services allow companies of all sizes to use our technology and services to receive and collect payments, and manage their online businesses, while users of these platforms operate with them.

At GLOBAL PAGAMENTOS LTDA., we respect your privacy and are committed to protecting your Personal Data. For this reason, when GLOBAL PAGAMENTOS LTDA. acts as the owner of the storage of Personal Data or as the person in charge of processing the same, it will carry out acts intended to maintain confidentiality regarding your Personal Data and your background, in accordance with the Brazilian Data Protection Law (LGPD) and other applicable regulations. This obligation subsists even after the relationship with GLOBAL PAGAMENTOS LTDA. has ended. Personal Data will only be used for the purposes for which they were provided.

This Privacy Policy describes the types of Personal Data we collect, how we use it, how we share it, your rights, and how to contact us, in accordance with applicable regulations.

We believe in transparency and are dedicated to providing you with clear and concise information about our Personal Data privacy practices. If you have any questions or concerns, please do not hesitate to contact us at [dpo@gl-pagamentos.com.br](mailto:dpo@gl-pagamentos.com.br).

"GLOBAL PAGAMENTOS", "we", "our," or "us" refers to the legal entity GLOBAL PAGAMENTOS LTDA., a legal entity incorporated under the laws of Brazil, under the CNPJ No. 52.651.559/0001-85, with address at Rua Gomes de Carvalho, 911, Vila Olimpia, São Paulo-SP, CEP 04547-003, who is responsible for the collection and use of Personal Data under this Privacy Policy.

The term "Services" in this Privacy Policy refers to the products and services, or technological solutions offered by GLOBAL PAGAMENTOS LTDA. Our "Business Services" are the services offered by GLOBAL PAGAMENTOS LTDA. to Users, who, in turn, provide us with the Personal Data of their own clients ("End Clients") as part of their business activities.

The Privacy Policy applies to Personal Data that GLOBAL PAGAMENTOS LTDA. collects through its platform or that is provided by its clients because of the Services that it provides. In this sense, GLOBAL PAGAMENTOS LTDA. will act as the Controller of Personal Data only

when it collects the Personal Data of Users from its Platform; and, when Personal Data is provided by its clients, it will act as a Personal Data Processor.

GLOBAL PAGAMENTOS LTDA. will process the Personal Data of Users confidentially. Also, it uses appropriate technical, technological, legal, and organizational measures, in accordance with the type of data collected, to guarantee security and avoid alteration, loss, treatment, disclosure, or unauthorized access of your Personal Data, following the applicable regulations. When determining these measures, criteria such as the scope, context, and purposes of the treatment have been taken into account, as well as the state of the art and the existing risks.

## Definitions

Terms/Acronyms	Definition
Personal Data	Information that, either in isolation or in association with other information, identifies or can identify a natural person.
Sensitive Personal Data	Information about racial or ethnic origin, religious belief, political opinion, membership in a union or organization of a religious, philosophical, or political nature, data related to health or sexual life, and genetic or biometric data when linked to a natural person.
Anonymized Data	Relates to a data subject who cannot be identified, considering the use of reasonable and available technical means at the time of data processing.
Pseudonymized Data	Information about a data subject that only identifies them when associated with additional information about the subject, kept separately by the controller in a controlled and secure environment.
Data Subject	The natural person to whom Personal Data is being processed refers to, including participants, beneficiaries, employees, advisors, directors, suppliers (when individuals), and other representatives of the company.

Personal Data Processing	The operation carried out with Personal Data, encompassing collection, production, reception, classification, use, access, reproduction, transmission, distribution, processing, filing, storage, deletion, evaluation, or control of information, modification, communication, transfer, dissemination, or extraction.
Data Processing Agents	Controller, a natural or legal person, public or private, responsible for decision-making regarding the processing of Personal Data, and the processor, a natural or legal person, public or private, who processes Personal Data on behalf of or at the request of the controller. The roles of the controller and the processor arise from their respective responsibilities in each process, with an entity or person being a controller in one process and a processor in another.
Consent	Free, informed, and unequivocal expression by which the data subject agrees to the processing of their Personal Data for a specific purpose.
Data Protection Officer (DPO)	A person appointed by the controller or processor responsible for acting as a channel of communication with data subjects and the National Data Protection Authority (ANPD).
National Data Protection Authority (ANPD)	Public administration body responsible for overseeing, implementing, and monitoring compliance with the General Data Protection Law.

**Consent for processing and transfer of Personal Data**

By accepting this Privacy Policy (“Policy”), Users acknowledge having read and understood the terms contained in this Policy, and accept it freely, prior, informed, express, and unequivocal. Consequently, when clicking the “Accept” button, the Privacy Policy will be binding and will bind the User for all legal purposes that may apply.

Users will be responsible, in any case, for the veracity, accuracy, validity, and authenticity of the Personal Data provided, with GLOBAL PAGAMENTOS LTDA. reserving the right to exclude Users who have provided false data from the registered services.

In this sense, GLOBAL PAGAMENTOS LTDA. reserves, where appropriate and without prejudice to other actions that may correspond to it, the right not to provide the services or to terminate those Users who provide false, incorrect, or incomplete data, share contrary content to good customs, morality, or illegal or act through third parties without having sufficient legal powers to do so. The User must hold GLOBAL PAGAMENTOS LTDA. completely harmless with respect to any claim, complaint, or judicial action, attempted against them, aimed at pursuing any liability for damages or losses that may arise from the falsity or inaccuracy of the data provided by the Users, and, consequently, the User must respond solely and exclusively.

Likewise, Users accept that they have been informed and authorize GLOBAL PAGAMENTOS LTDA to collect, process, and transfer their data for the purposes established in this Policy and following applicable regulations.

The Personal Data of the Users will not be transferred to any third party to be used for their own purposes other than those for which the User has consented to their processing. Without prejudice to the above, contractors, suppliers, business partners, people related to GLOBAL PAGAMENTOS LTDA, or those who provide services to you, whether in national or international territory, may access your Personal Data with the sole objective that it can correctly provide its services to his clients; maintain the contractual relationship with the Users or process requests made for this, always following the applicable regulations. In the event that access to Personal Data is allowed to the aforementioned third parties, said access will be regulated by the corresponding contract, as appropriate. Thus, the User who accepts this privacy policy unequivocally authorizes this type of treatment.

GLOBAL PAGAMENTOS LTDA. may deliver your personal information in the following cases:

- a) With third parties to provide, maintain, and improve our services;
- b) To respond to subpoenas, court orders, or legal proceedings;
- c) In order to investigate, prevent, defend against, or take other action regarding violations of the Terms and Conditions, illegal activities, suspected fraud, or situations involving potential threats to the legal rights or physical safety of any person or the Platform security;
- d) Non-personalized or anonymous data may be aggregated with data from other Users or data sources and shared with third-party partners or for marketing purposes;
- e) To respond to claims that any advertisement or other content violates the rights of third parties;
- f) In case of emergency, to protect the health and safety of Users, our Platform, or the general public; either
- g) As required by law applicable to this contract.

Users must notify GLOBAL PAGAMENTOS LTDA. in a timely manner about the modification of their data, being responsible for ensuring that the information provided to GLOBAL PAGAMENTOS LTDA. remains truthful, precise, updated, and accurate. GLOBAL PAGAMENTOS LTDA. is exempt from total responsibility for the inaccuracy or falsity of the data that Users may provide.

The User, as the owner of the Personal Data, may access their data, update it, include new information, rectify their information, revoke the authorization they have provided, or request the deletion of their data, in accordance with the applicable regulations.

The User may exercise their rights as the owner of Personal Data through the following email: [dpo@gl-pagamentos.com.br](mailto:dpo@gl-pagamentos.com.br).

### **Use of Personal Data**

1. Our collection and use of Personal Data varies depending on your Services and actions. In different contexts, "you" may refer to an End Customer, Representative or Visitor. If you do business with a Business User but do not interact directly with GLOBAL PAGAMENTOS LTDA, we will consider you an "End User."
2. If you are acting on behalf of an existing or prospective Business User, we will consider you a "Client."
3. If you visit a Site without logging into a GLOBAL PAGAMENTOS LTDA account or communicating directly with GLOBAL PAGAMENTOS LTDA, we will consider you a "Visitor."

For all purposes of this Policy, End User, Representative, and Visitor will be considered Users.

### **Personal Data subject to processing**

The processing of Users' Personal Data by GLOBAL PAGAMENTOS LTDA. is carried out with the free, prior, informed, express, unequivocal, and written consent, where applicable, of the User or End User. The data that is collected from the User is the following:

1. **Registration and contact information.** We collect your name and your account access information. We also receive information about you from third party data providers to advertise, market, and communicate with you. We may also use your location to offer you relevant services and information.
2. **Identification information.** We need your contact details, including your name, postal address, telephone number, date of birth, email address, and IP address, to comply with regulatory requirements and those of our financial partners, as well as information about your bank account, telephone number, tax identification, or TAX ID.

3. **Forms.** When you fill out a form on GLOBAL PAGAMENTOS LTDA., we collect the information you provide to us. We may also use your location information.
4. **Transaction data.** We receive Transaction Data and your transaction history with the Business Client. We may also collect information you enter on a payment form, even if you still need to finish the form or make a purchase with the Business User.

If the User does not provide any of the data, it is possible that GLOBAL PAGAMENTOS LTDA. will only be able to provide some of its Services, due to the absence of information to provide them.

### **How we use and share Personal Data**

Personal Data will be collected by ethical and legal means and stored in a secure and controlled environment, for the period required by law or current regulations. GLOBAL PAGAMENTOS LTDA. undertakes to take all necessary measures to maintain the absolute confidentiality and strict confidentiality of all Personal Data to which it has access or may become aware through transactions, carriers, card data, and payment methods of its customers, as well as individuals directly related to customers, whom it may have access to due to the provision of services, employment, contractual or partnership relationships, and is prohibited from assigning or allowing third-party access to such information, except as described in this Policy or as provided by law.

GLOBAL PAGAMENTOS LTDA. uses all data collected, through the completion of registration, entered by the user on its website or application, collected directly from customers, or automatically, for the following purposes: (i) service provision; (ii) expanding offers of marketing and promotion of products and services of interest to customers, employees, and partners; (iii) personalizing and improving the products and services offered; and (iv) preventing fraud and financial losses, among other cases that may deviate from the conventional.

The Company, in some cases, may also process Personal Data when necessary for compliance with a legal or regulatory obligation or regular exercise of rights in a judicial, administrative, or arbitral process.

GLOBAL PAGAMENTOS LTDA. may also process Personal Data based on its legitimate interest, always within the expectations of its owner, and never to the detriment of the fundamental interests, rights, and freedoms of the data subject.

GLOBAL PAGAMENTOS LTDA. may process Sensitive Personal Data for fraud prevention or research purposes, and in this case, anonymization will be guaranteed whenever possible. Also, it may process this data with the consent of the data subject.

The collected data may also be used for advertising purposes, such as sending communications and news that are of interest to current, and potential customers, and third parties. In these cases, the aim will be to better serve the target audience by offering products suitable for their needs and profile.

The collected data may also be used for profile analysis, identification, management, and treatment of potential risks in the offer and contracting of products or services and in other risk management activities, also aiming at the security of customers and users. The data may also be used for the analysis of activities related to credit protection, such as evaluation and management of risk and financial and patrimonial situations, collection, assignment of credit, activities related to information and consultation to credit protection entities, and positive credit registry.

Users' Personal Data will be kept as long as their processing is necessary to fulfill the purposes described in this section, and as long as they do not demand that their Personal Data be deleted.

In these cases, GLOBAL PAGAMENTOS LTDA. will keep the data duly blocked, without giving it any use, as long as it may be necessary for the exercise or defense of claims or some type of judicial, legal, or contractual responsibility may arise from its treatment, which must be attended to and for which its recovery is necessary.

### **Data Categories**

These are the information provided by you, directly or through access permission, in the completion of registrations and forms or by accessing areas, functionalities, and services of GLOBAL PAGAMENTOS LTDA., as well as certain information obtained from you through partnerships with other market agents, to offer GLOBAL PAGAMENTOS LTDA. products and services to you. In the table below, we describe, non-exhaustively, the types of data included in this category:

- Full name;
- RG number and copy, issuing agency, state, date of issue;
- CPF number and copy;
- Copy of identification document (whether it be CNH, voter registration, RNE, refugee application protocol, class documentation, or any other document that, allowed by law, has been presented by the Data Subject);
- Email address;
- Phone number;
- Complete address (residential and, if applicable, commercial);

- Copy of proof of address;
- Date of birth;
- Place of birth and nationality;
- Parentage;
- Income, banking data, and financial information;
- Nature of occupation;
- Profession;
- Marital status;
- Gender;
- Indication of special needs;
- Information about being a politically exposed person (PEP);
- Biometric data (such as self-portrait, proof of life, fingerprint, voice, photo, image);
- Access to the user's phone contacts;
- Financial data and credit profile, such as: income, salary, assets, consigned margin, contracted financial and banking products, investments, insurance, negative information, positive credit registry data, Central Bank of Brazil credit information system data, credit score, among others;
- Data necessary for fraud prevention and the provision of services provided by GLOBAL PAGAMENTOS LTDA. to you (such as guarantors, beneficiaries, etc.).

### **Transaction Information**

These are the pieces of information related to transactions and operations carried out through the various services available. In the table below, we describe, non-exhaustively, the types of data included in this category:

- Information about financial transactions;
- Type of transaction performed;
- Transaction amounts;
- Characteristics of your expenses.

### **Device and Navigation Data**



These are the pieces of information about the device you use to access our platform or our application, in addition to data related to your navigation. In the table below, we describe, non-exhaustively, the types of data included in this category:

- Type of browser used;
- Visited pages;
- Date and time of the visit;
- Precise or approximate location;
- IP address (Internet Protocol) and date/time of access and end of access to the platform;
- Geolocation and other real-time location information, if enabled on the user's device;
- List of applications installed on the device;
- Brand, model, version, IMEI, and screen definition of the identifying device;
- The current version of the application to which a certain service is installed;
- Available battery level on the device;
- Date and time at which the data was captured;
- Total and available RAM and physical memory of the device;
- Information about VPN usage;
- Type of data connection;
- Information about the use of PROXY;
- Information sent and received by SMS or similar technology;
- Cookies;
- Search history;
- Browsing history.

### **Information Obtained from Partners**

These are the information we collect from credit bureaus (or databases), data bureaus, among other sources, such as the Central Bank of Brazil, Brazilian Securities and Exchange Commission, and credit protection entities, to confirm your data, analyze credit, prevent fraud, and send special offers. Through them, we receive additional data about you or validate the data you sent us.

## **Other Information Provided by you**

Other information voluntarily provided by you may be collected, for example, in communications with GLOBAL PAGAMENTOS LTDA. or in service comments. We recommend that you do not include your Personal Data in service comments and reviews, especially Personal Data about racial or ethnic origin, religious belief, political opinion, membership in a union or organization of a religious, philosophical, or political nature, or data related to health or sexual life ("Sensitive Personal Data").

## **Duration of Storage**

GLOBAL PAGAMENTOS LTDA. stores and maintains your information:

- For the time required by legal and regulatory compliance.
- Until the completion of Personal Data processing, as mentioned below.
- For the time necessary to safeguard the regular exercise of GLOBAL PAGAMENTOS LTDA. rights in judicial, administrative, or arbitral proceedings.

Thus, we will process your data, for example, during the applicable prescription periods or as long as necessary under applicable law (Articles 15 and 16 of the General Data Protection Law).

The termination of Personal Data processing will occur in the following cases:

- When the purpose for which the data subject's Personal Data was collected is achieved, or the collected Personal Data is no longer necessary or relevant to the achievement of such purpose.
- When the data subject is within their right to request the termination and deletion of their Personal Data and does so.
- When there is a legal determination to that effect.

In cases of termination of Personal Data processing, except for the hypotheses established by applicable law or this document, Personal Data will be deleted.

## **User Rights**

The Owner of Personal Data (the User) has the right to information, access, update, cancel, include, rectify, and delete their Personal Data. They also have the right to know the uses of

their data, and to revoke your consent to the processing of your Personal Data, prevent supplies, and compensation in applicable cases, in addition to the rights granted by the applicable regulations. The User may exercise their rights by sending an email to [dpo@gl-pagamentos.com.br](mailto:dpo@gl-pagamentos.com.br).

The exercise of rights is carried out by the owner of Personal Data, proving their identity or through a legal representative accredited as such.

Likewise, in the event that the Personal Data of the Users had been transferred, GLOBAL PAGAMENTOS LTDA. will be obliged to communicate any update, inclusion, deletion, or rectification of previously transferred data so that the corresponding action can proceed, leaving them blocked for their access during the relevant process.

Moreover, when GLOBAL PAGAMENTOS LTDA. is the Collector of Personal Data, the request to exercise the rights of the Users must contain the following:

1. Names and surnames of the holder of the right and their accreditation, and, where applicable, their representative.
2. Specific request that gives rise to the request.
3. Address, or address that may be electronic, for the purposes of corresponding notifications.
4. Date and signature of the applicant.
5. Documents that support the request, if applicable.

In addition, in cases where GLOBAL PAGAMENTOS LTDA acts as a Collector of the Personal Data, it will receive all requests submitted by Users, leaving a record of its receipt. In the event that the request does not comply with the requirements indicated in the preceding paragraph, GLOBAL PAGAMENTOS LTDA., within a period of five (5) business days, counted from the day following receipt of the request, will formulate observations for non-compliance that cannot be saved ex officio, informing the User to correct them within a maximum period of five (5) business days. Once this period has elapsed without the correction occurring, the application will be considered not submitted.

### **Treatment and sharing of data and information about indications of fraud - compliance with Joint Resolution No. 6 of May 23, 2023 ("Joint Resolution No. 6")**

Under Joint Resolution No. 6 of the National Monetary Council and the Central Bank of Brazil , for the purpose of subsidizing GLOBAL PAGAMENTOS LTDA.'s procedures and controls for fraud prevention, you hereby declare that GLOBAL PAGAMENTOS LTDA. will process and share your Personal Data provided herein, as well as your information about operations and financial transactions with GLOBAL PAGAMENTOS LTDA., if any, in which indications of occurrences or attempts of fraud identified by GLOBAL PAGAMENTOS LTDA. are found. The

data and information will be shared with institutions authorized by the Central Bank of Brazil in an electronic system duly authorized by this autarchy.

## **International Transfer of Personal Data**

Due to the purposes described in these Terms, GLOBAL PAGAMENTOS LTDA. may share your Personal Data with business partners; service providers, including cloud service providers; suppliers, and subcontractors located in other countries.

Some cases where there may be an international transfer of data are:

- Performing internal operations;
- Storing and analyzing data on reliable and secure cloud networks.

GLOBAL PAGAMENTOS LTDA. will make international data transfers within the strict limits authorized by the LGPD and will only share your Personal Data with third parties located in countries that provide the degree of protection of Personal Data provided for in the LGPD.

If your Personal Data is transferred to another country, by GLOBAL PAGAMENTOS LTDA. or third parties authorized by GLOBAL PAGAMENTOS LTDA. for this purpose, during the provision of Services or operation of GLOBAL PAGAMENTOS LTDA., we (and third parties, when applicable) will adopt the measures required by applicable law and/orulations; contractual, technical, and information security measures; as well as appropriate and proportionate measures, to ensure that your Personal Data continues to be adequately protected.

## **Monitoring**

### **Data Protection Officer - DPO**

For the purposes of processes in which GLOBAL PAGAMENTOS LTDA. is considered the controller of Personal Data processing, the Executive Board will appoint the person who performs the functions of DPO, through a formal act.

The appointed DPO will be responsible for the duties arising from the position established by the LGPD, disclosed through GLOBAL PAGAMENTOS LTDA. communication channel to Personal Data subjects (users, employees, suppliers, managers, and proxies), stakeholders, and the ANPD. It must provide the necessary clarifications about this Policy and its application, as well as best practices to be adopted permanently in the company. Any incidents of leaks or risks of exposure of Personal Data processed by GLOBAL PAGAMENTOS LTDA. must be reported to the DPO as soon as possible.

## **Incidents**

It is the duty of anyone who knows of inappropriate use of Personal Data to communicate with the DPO. In the event of any incidents or potential data breaches, the areas must immediately report to the DPO.

It also commits to creating incident response and remediation plans. Violations of data include but are not limited to any leaks, losses, deletions, thefts, or unauthorized access to Personal Data controlled or processed by the entity. GLOBAL PAGAMENTOS LTDA. strongly recommends reading this document and all its changes and undertakes to carry out periodic reviews to confirm whether the Privacy and Personal Data Protection initiatives are being applied in its systems, processes, and other activities in light of current legislation and through best market practices in information security. It also undertakes to monitor these improvements continuously to ensure compliance with the legislation.

### **Changes to the Privacy Policy**

This Policy may be modified at any time, for the purpose or need for adaptation and compliance with the provisions of the law, regulation, or whenever GLOBAL PAGAMENTOS LTDA. deems it necessary. Therefore, we suggest all Users review it every time they access the GLOBAL PAGAMENTOS LTDA's web platform or use our services periodically, as we will provide a notification on our website with relevant updates when such changes occur. However, if, as a result of the modification of the Policy the purposes of the use of Personal Data are modified, the User will be asked to again grant their free, prior, informed, express, unequivocal, and written consent, as in other cases corresponding.

### **Sufficient Powers**

The User who acts on behalf of, whether a natural or legal person, declares that he or she is fully capable of being obligated, providing data about his or her client, and assuming the obligations set forth in this Privacy Policy. Likewise, the User declares that their powers are in force and are sufficient to subscribe and assume the obligations assumed by this Privacy Policy. Otherwise, the person who signs it assumes the obligation to personally respond to all declarations of Personal Data of third parties made and all the obligations and consequences that they hereby declared to assume on behalf of a third party.

### **Cookies policy**

#### **What is a cookie?**

Cookies can be defined in a broad sense as widely used devices that are downloaded to the User's terminal when the User accesses or browses a web page (whether a computer, smartphone, or tablet) and that allow information to be stored that can be later updated, consulted and retrieved, for various purposes, by the entity responsible for its installation.

Cookies are usually used to measure certain website usage parameters, such as the number of visitors, the duration of the visit, or its effectiveness, as well as to facilitate user navigation or save and send information about their preferences and past actions.

Cookies are not associated with any personal information. However, they are also used to personalize a known visitor's experience on a website by associating them with their profile information or User preferences. By offering information about the browsing habits or actions of Users, they may affect their privacy. For this reason, we offer the necessary information about the cookies used by GLOBAL PAGAMENTOS LTDA. that Users can decide whether to consent to their use.

### **Why do we use cookies?**

We use cookies to obtain more information about the way in which Users use the content and navigate the Platform to help improve aspects such as its use, the management of advertising spaces, and to help develop profiles that allow advertising to be displayed based on it or direct advertising actions towards potential users with a similar profile.

When Users access the Platform, they are offered information about the use of this technology and are asked to give GLOBAL PAGAMENTOS LTDA. their express consent to do so. To this end, GLOBAL PAGAMENTOS LTDA. informs that certain cookies could be necessary for the functioning of the Platform and, if the User denies their consent for their activation, access to it could be prevented.

### **Types of cookies**

In this section, we explain the different types of cookies, according to certain criteria.

Depending on the purpose for which they process the information obtained through them, cookies can be:

**Technical cookies:** those that allow the User to navigate through a web page, platform, or application and use the different options or services that exist therein, such as, for example, controlling traffic and data communication, identifying the session, accessing restricted access parts, remember the elements that make up an order, carry out the purchase process of an order, make a request for registration or participation in an event, use security elements during navigation, store content for the dissemination of videos or sound or share content through social networks.

**Personalization cookies:** those that allow the User to access the service with some predefined general characteristics based on a series of criteria in the User's terminal, such as the language, the type of browser through which the service is accessed, the regional configuration from where you access the service, etc.

**Analysis cookies:** those that allow the person responsible for them to monitor and analyze the behavior of the Users of the websites to which they are linked. The information collected through this type of cookies is used to measure the activity of the websites, applications, or platforms and to prepare navigation profiles of the Users of said sites, applications, and

platforms, in order to introduce improvements in the analysis function of the usage data made by the Users of the service.

**Advertising cookies:** those that allow the management, in the most efficient way possible, of the advertising spaces that, where appropriate, the editor has included in a web page, application, or platform from which the requested service is provided based on criteria such as the edited content or the frequency at which ads are shown.

**Behavioral advertising cookies:** those that allow the management, in the most efficient way possible, of the advertising spaces that, where appropriate, the editor has included in a web page, application, or platform from which the requested service is provided. These cookies store information about the behavior of Users obtained through continuous observation of their browsing habits, which allows the development of a specific profile to display advertising based on it.

Likewise, depending on the entity that manages the cookies, they can be:

**Own:** those that are sent to the User's terminal equipment from a computer or domain managed by the editor itself and from which the service requested by the User is provided.

**From third parties:** those that are sent to the User's terminal equipment from a computer or domain that is not managed by the editor itself, but by another entity that processes the data obtained through cookies.

**Session:** designed to collect and store data while the User accesses a web page. They expire once the User leaves that website.

**Persistent:** those in which the data remains stored in the terminal and can be accessed and processed for a period of time defined by the person responsible for the cookie, which can vary from a few minutes to a few years.

Cookies on this Platform are used to personalize content and ads, provide social media features, and analyze traffic. Additionally, we share information about your use of the Platform with our social media, advertising, and analytics partners, who may combine it with other information that you have provided to them or that they have collected from your use of their services. You accept our cookies if you continue to use our Platform.

We may store cookies on your device if they are strictly necessary for the Platform to function. For all other types of cookies, we need your permission.

You can change or withdraw your consent at any time by sending an email to [dpo@gl-pagamentos.com.br](mailto:dpo@gl-pagamentos.com.br).

## **How to deactivate cookies?**

At any time, Users can prevent the installation of cookies on their computer using the corresponding option in their browser, but in this case, we will not be able to ensure the correct functioning of the different functionalities of our Platform.

Generally, the browsers themselves offer the option of customizing cookie management for each computer, as well as the possibility of stopping your computer from collecting or storing cookies and the way in which Users can delete them.

## **Modifications to the Cookies Policy**

We may update the Platform's cookie policy due to, among other reasons, the requirements of the regulations applicable at any given time, technical reasons, or changes in the services offered by GLOBAL PAGAMENTOS LTDA. Therefore, Users are recommended to review this policy each time they access the Platform, with the aim of being adequately informed about how and why GLOBAL PAGAMENTOS LTDA uses cookies and other technologies.

## **General Provisions**

It is within the competence of the Executive Board of GLOBAL PAGAMENTOS to amend the Data Privacy Policy and the Cookies Policy whenever necessary.

The Data Privacy Policy and the Cookies Policy come into effect on the date of its approval by the Executive Board and revoke any documents to the contrary.

These policies are valid until 11/27/2025 unless their adaptation to endogenous and exogenous factors to GLOBAL PAGAMENTOS that may develop during this period is deemed necessary.